

CASE STUDY

Region of Waterloo International Airport Nimonik Audit and EHS Updates

Location: Ontario, Canada

Industry: Aviation

"I trust that many others will find Nimonik to be a useful and inexpensive tool for helping them to demonstrate regulatory compliance." — Currie Russel

Summary

The <u>Region of Waterloo International Airport</u>, ranked among the top 15 busiest airports in Canada, faced the challenge of demonstrating regulatory compliance to Transport Canada. Beginning in 2005, airports were required to implement Safety Management Systems, prompting the need for an efficient solution. The airport relied on a pen and paper system for internal audits, lacking an automated legislation monitoring system.

Currie Russel, seeking a comprehensive solution, discovered <u>Nimonik</u> during a web search, noticing that NAV Canada was a client. Despite Nimonik's development as a general Environmental, Health, and Safety (EHS) Compliance software, Currie recognized its suitability for airport safety management purposes.

Implementing Nimonik was effortless for Currie, as setting up the account and adding regulations and standards for review was a smooth process. Nimonik's team collaborated closely with Currie, ensuring a seamless and efficient transition. The system was flexible enough to accommodate the airport's non-standard review cycles, showcasing Nimonik's responsiveness to their specific needs.

Company Overview

The Region of Waterloo International Airport, located in the Waterloo Region of Ontario, Canada, is a prominent airport serving both domestic and international passengers. It is owned and operated by the Regional Municipality of Waterloo.

The Region of Waterloo International Airport plays a significant role in the transportation infrastructure of the Waterloo Region and neighboring areas. With its focus on connectivity, modern facilities, safety, and community engagement, the airport serves as a gateway for travelers, a hub for businesses, and a key contributor to the regional economy.

Comprehensive Compliance





Currie Russel
Supervisor, Regulatory Affairs
Region of Waterloo International Airport, Canada

Currie is responsible for safety audits and must demonstrate that airport operations are compliant the latest regulations.

The Challenge

The Region of Waterloo International Airport is one of the top 15 busiest airports in Canada.

Currie Russel needed to demonstrate regulatory compliance to Transport Canada beginning in 2005, when certified airports were required to implement Safety Management Systems.

At the time the Airport was using a pen and paper system to conduct internal audits and had no automated legislation monitoring system.

Currie recalls: "We needed a solution that would allow us to track activities electronically, assign tasks to responsible managers, and to quickly and effectively carry out audit activities.".

The Search

- While doing a web search, Currie noticed that NAV Canada was a Nimonik client. "This got me
 interested in exploring the tool further."
- Although Nimonik was developed as an EHS software, "it became apparent that we could use it for our own Airport Safety Management purposes.".

The Solution

- Nimonik was clearly a fast, simple, one-stop solution. Currie was immediately attracted by: the
 paperless system, the notifications and updates, the mobile audits, the iPad application and the
 accountability provided by the logs.
- As Currie describes it, "We did not really need to look any further. Also the fact that Nimonik had an iPad application to support it, made it all the more valuable to us."

Comprehensive Compliance



The Implementation

- According to Currie, setting up his account was a breeze: "We were able to add our list of
 documents for review in very little time. It was also easy to find and add the regulations we need
 to track."
- Currie was happy to find that the Nimonik team worked with him to make the transition smooth and efficient. "In the airport world, we have documents that come out on a non-standard review cycle...the system was quickly modified to allow us to enter custom review cycles. We love that they were so responsive to our needs!"

The Results

- Currie saw the benefits of a paperless system immediately: "Before Nimonik, we used to have to circulate a sheet of paper with documents that staff had to review. Sometimes the sheet of paper was difficult to track down or took a long time to return to my desk! With Nimonik, there are no more sheets of paper and everything is logged instantly."
- With these new tools in place, Currie was able to feel confident when Transport Canada came for the first Safety Management System inspection.
- The Airport continues to pass Transport Canada's inspections. "We do not expect to have any
 findings resulting from this inspection. Nimonik is part of the set of tools that helps us achieve
 this position."
- Currie can gladly claim that his airport is now a leader in legal compliance.
- "Other airports are starting to notice our use of Nimonik. As they continue to develop, implement
 and further refine their Safety Management Systems, I trust that many others will find Nimonik's
 compliance management system to be a useful and inexpensive tool for helping them to
 demonstrate regulatory compliance."

To learn more about how Nimonik can help your organization embark on this journey of proactive compliance, do not hesitate to contact us at info@nimonik.com

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